



# *maXum* Therapy Pickup Policy

**Your child must be picked up from any *maXum* Therapy at the designated time the treatment ends. There will be no exceptions to this policy.**

## **Late Pickup Policy:**

**1st Late Pickup:** If 10 minutes or more has passed from designated treatment end time, a 1<sup>st</sup> occurrence will be logged in the patient's account.

**2nd Late Pickup:** If 10 minutes or more has passed from designated treatment end time, a 2<sup>nd</sup> occurrence will be logged in the patient's account. *maXum* Therapy will alert you of the 2<sup>nd</sup> instance of a late pickup. If there is another late pickup, *maXum* Therapy will discuss policy violation with you that will result in a discharge from therapy.

**3rd Late Pick Up:** If 10 minutes or more has passed from designated treatment end time, a 3<sup>rd</sup> occurrence will result in a discharge from therapy for non-compliance. Compliance is crucial for your child's progression as well as the operations of our business.

Other patients are scheduled immediately following your child's appointment and it puts a strain on staff and other families when they need to postpone starting their next appointment due to a late pickup.

We hope you understand this allows all to have the same courtesies for appropriate treatment start times.

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## ***maXum* Therapy Pickup Policy Acknowledgement Form**

I \_\_\_\_\_ have received, understand, and will comply (Parent/Guardian-Print) with the *maXum* Therapy Pickup Policy.

\_\_\_\_\_  
PARENT/GUARDIAN SIGNATURE

\_\_\_\_\_  
DATE

\_\_\_\_\_  
PATIENT NAME

\*Please be sure to stay on the premises of *maXum* Therapy, or within a 2-mile radius (a 5-10 minute distance from the clinic) in case your child has an emergency.

